

HDMI & DVI Extenders

DTP DVI 230

DVI Twisted Pair Extender



Extron Electronics
INTERFACING, SWITCHING AND CONTROL

Safety Instructions

Safety Instructions • English

WARNING: This symbol, ⚠, when used on the product, is intended to alert the user of the presence of uninsulated dangerous voltage within the product's enclosure that may present a risk of electric shock.

ATTENTION: This symbol, ⚠, when used on the product, is intended to alert the user of important operating and maintenance (servicing) instructions in the literature provided with the equipment.

For information on safety guidelines, regulatory compliances, EMI/EMF compatibility, accessibility, and related topics, see the Extron Safety and Regulatory Compliance Guide, part number 68-290-01, on the Extron website, www.extron.com.

Instructions de sécurité • Français

AVERTISSEMENT: Ce pictogramme, ⚠, lorsqu'il est utilisé sur le produit, signale à l'utilisateur la présence à l'intérieur du boîtier du produit d'une tension électrique dangereuse susceptible de provoquer un choc électrique.

ATTENTION: Ce pictogramme, ⚠, lorsqu'il est utilisé sur le produit, signale à l'utilisateur des instructions d'utilisation ou de maintenance importantes qui se trouvent dans la documentation fournie avec le matériel.

Pour en savoir plus sur les règles de sécurité, la conformité à la réglementation, la compatibilité EMI/EMF, l'accessibilité, et autres sujets connexes, lisez les informations de sécurité et de conformité Extron, réf. 68-290-01, sur le site Extron, www.extron.fr.

Sicherheitsanweisungen • Deutsch

WARNUNG: Dieses Symbol ⚠ auf dem Produkt soll den Benutzer darauf aufmerksam machen, dass im Inneren des Gehäuses dieses Produktes gefährliche Spannungen herrschen, die nicht isoliert sind und die einen elektrischen Schlag verursachen können.

VORSICHT: Dieses Symbol ⚠ auf dem Produkt soll dem Benutzer in der im Lieferumfang enthaltenen Dokumentation besonders wichtige Hinweise zur Bedienung und Wartung (Instandhaltung) geben.

Weitere Informationen über die Sicherheitsrichtlinien, Produkthandhabung, EMI/EMF-Kompatibilität, Zugänglichkeit und verwandte Themen finden Sie in den Extron-Richtlinien für Sicherheit und Handhabung (Artikelnummer 68-290-01) auf der Extron-Website, www.extron.de.

Instrucciones de seguridad • Español

ADVERTENCIA: Este símbolo, ⚠, cuando se utiliza en el producto, avisa al usuario de la presencia de voltaje peligroso sin aislar dentro del producto, lo que puede representar un riesgo de descarga eléctrica.

ATENCIÓN: Este símbolo, ⚠, cuando se utiliza en el producto, avisa al usuario de la presencia de importantes instrucciones de uso y mantenimiento recogidas en la documentación proporcionada con el equipo.

Para obtener información sobre directrices de seguridad, cumplimiento de normativas, compatibilidad electromagnética, accesibilidad y temas relacionados, consulte la Guía de cumplimiento de normativas y seguridad de Extron, referencia 68-290-01, en el sitio Web de Extron, www.extron.es.

Chinese Simplified (简体中文)

警告: ⚠ 产品上的这个标志意在警告用户该产品机壳内有暴露的危险电压, 有触电危险。

注意: ⚠ 产品上的这个标志意在提示用户设备随附的用户手册中有重要的操作和维护(维修)说明。

关于我们产品的安全指南、遵循的规范、EMI/EMF 的兼容性、无障碍使用的特性等相关内容, 敬请访问 Extron 网站 www.extron.cn, 参见 Extron 安全规范指南, 产品编号 68-290-01。

Chinese Traditional (繁體中文)

警告: ⚠ 若產品上使用此符號, 是為了提醒使用者, 產品機殼內存在著可能會導致觸電之風險的未絕緣危險電壓。

注意: ⚠ 若產品上使用此符號, 是為了提醒使用者。

有關安全性指導方針、法規遵守、EMI/EMF 相容性、存取範圍和相關主題的詳細資訊, 請瀏覽 Extron 網站: www.extron.cn, 然後參閱《Extron 安全性與法規遵守手冊》, 準則編號 68-290-01。

Japanese

警告: この記号 ⚠ が製品上に表示されている場合は、筐体内に絶緣されていない高電圧が流れ、感電の危険があることを示しています。

注意: この記号 ⚠ が製品上に表示されている場合は、本機の取扱説明書に記載されている重要な操作と保守(整備)の指示についてユーザーの注意を喚起するものです。

安全上のご注意、法規遵守、EMI/EMF適合性、その他の関連項目については、エクストロンのウェブサイト www.extron.jp より『Extron Safety and Regulatory Compliance Guide』(P/N 68-290-01)をご覧ください。

Korean

경고: 이 기호 ⚠, 가 제품에 사용될 경우, 제품의 인클로저 내에 있는 접지되지 않은 위험한 전류로 인해 사용자가 감전될 위험이 있음을 경고합니다.

주의: 이 기호 ⚠, 가 제품에 사용될 경우, 장비와 함께 제공된 책자에 나와 있는 주요 운영 및 유지보수(정비) 지침을 경고합니다.

안전 가이드라인, 규제 준수, EMI/EMF 호환성, 접근성, 그리고 관련 항목에 대한 자세한 내용은 Extron 웹 사이트(www.extron.co.kr)의 Extron 안전 및 규제 준수 안내서, 68-290-01 조항을 참조하십시오.

FCC Class A Notice

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC rules. The Class A limits provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause interference; correcting the interference is at the expense of the user.

ATTENTION: The Twisted Pair Extension technology works with unshielded twisted pair (UTP) or shielded twisted pair (STP) cables; but, to ensure FCC Class A and CE compliance, STP cables and STP Connectors are required.

For more information on safety guidelines, regulatory compliances, EMI/EMF compatibility, accessibility, and related topics, see the “[Extron Safety and Regulatory Compliance Guide](#)” on the Extron website.

Specifications Availability

Product specification are available on the Extron website, www.extron.com.

Conventions Used in this Guide

Notifications

The following notifications are used in this guide:

CAUTION: A caution indicates a situation that may result in minor injury.

ATTENTION: Attention indicates a situation that may damage or destroy the product or associated equipment.

NOTE: A note draws attention to important information.

Copyright

© 2013 Extron Electronics. All rights reserved.

Trademarks

All trademarks mentioned in this guide are the properties of their respective owners.

The following registered trademarks®, registered service marks^(SM), and trademarks^(TM) are the property of RGB Systems, Inc. or Extron Electronics:

Registered Trademarks ^(®)
AVTrac, Cable Cubby, CrossPoint, eBUS, EDID Manager, EDID Minder, Extron, Flat Field, GlobalViewer, Hideaway, Inline, IP Intercom, IP Link, Key Minder, LockIt, MediaLink, PoleVault, PowerCage, PURE3, Quantum, SoundField, SpeedMount, SpeedSwitch, System Integrator, TeamWork, TouchLink, V-Lock, VersaTools, VN-Matrix, VoiceLift, WallVault, WindoWall
Registered Service Mark^(SM) : S3 Service Support Solutions
Trademarks ^(TM)
AAP, AFL (Accu-Rate Frame Lock), ADSP (Advanced Digital Sync Processing), AIS (Advanced Instruction Set), Auto-Image, CDRS (Class D Ripple Suppression), DDSP (Digital Display Sync Processing), DMI (Dynamic Motion Interpolation), Driver Configurator, DSP Configurator, DSVP (Digital Sync Validation Processing), FastBite, FOXBOX, IP Intercom HelpDesk, MAAP, MicroDigital, ProDSP, QS-FPC (QuickSwitch Front Panel Controller), Scope-Trigger, SIS, Simple Instruction Set, Skew-Free, SpeedNav, Triple-Action Switching, XTP, XTP Systems, XTRA, ZipCaddy, ZipClip



Contents

Introduction..... 1

- About this Guide..... 1
- About the DTP DVI 230 Tx/Rx Transmitter and Receiver 1
 - TP Cable Advantages 2
 - Control Communications 2
 - Features 2

Installation and Operation..... 3

- Mounting the Units 3
- Connections 3
 - Transmitter Connections 3
 - Receiver Connections 5
 - Connector and Cable Details 6
- Operation 9

Reference Information 10

- Mounting the Transmitter or Receiver..... 10
 - Tabletop Use 10
 - Mounting kits..... 10
 - UL Rack-Mounting Guidelines 11
- Disconnecting the Ground 11

Introduction

- [About this Guide](#)
- [About the DTP DVI 230 Transmitter and Receiver](#)
- [Features](#)

About this Guide

This guide describes the Extron DTP DVI 230 Long Distance Digital Visual Interface (DVI) Twisted Pair Extender, which consists of a DTP DVI 230 Tx transmitter and a DTP DVI 230 Rx receiver. This guide describes how to install, operate, and configure the transmitter and receiver.

About the DTP DVI 230 Tx/Rx Transmitter and Receiver

The Extron DTP DVI 230 Tx/Rx transmitter and receiver pair (see figure 1) extends the usable distance of DVI digital video, optional analog audio, and bidirectional RS-232 and infrared (IR) control signals over one Extron XTP DTP 24 shielded twisted pair (STP) cable (recommended) or Category (CAT) 5e, CAT 6, or CAT 6a STP or unshielded twisted pair (UTP) cable. The DTP DVI 230 can also extend HDMI video, which may include embedded audio, with the appropriate adapters. The video, audio, and control signals can be transmitted up to 230 feet (70 m).

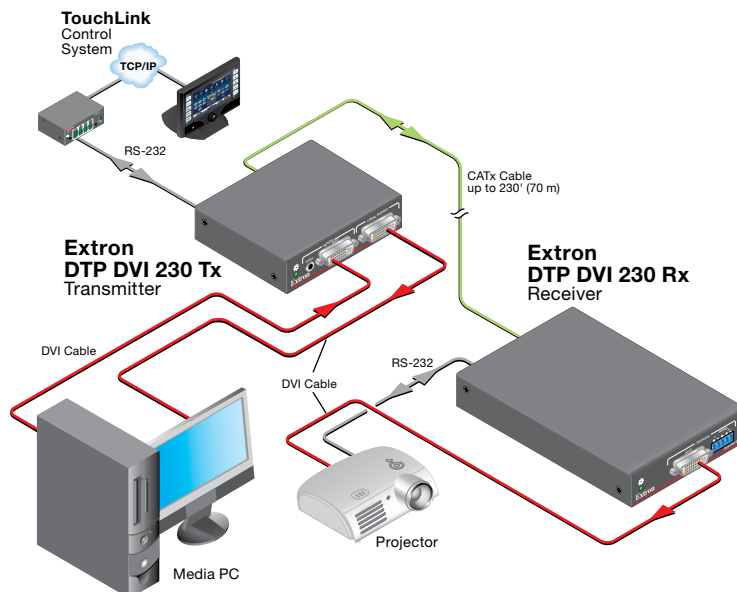


Figure 1. Typical Transmitter and Receiver Application

The DTP DVI 230 Tx/Rx units are housed in quarter rack width metal enclosures. They can be set on a tabletop or mounted in a rack, under or through furniture. The receiver can also be mounted on a projector bracket.

The transmitter is shipped with a single external desktop 12 VDC power supply that accepts 100 to 240 VAC, 50-60 Hz input. A single power supply connected to either the transmitter or the receiver can power both units through the TP cable that carries DVI video.

TP Cable Advantages

Twisted pair cable is much smaller, lighter, more flexible, and less expensive than coaxial or DVI cable. These transmitter and receiver twisted pair (TP) products make cable runs simpler and less cumbersome. Termination of the cable with RJ-45 connectors is simple, quick, and economical.

NOTE: Do **not** use Extron UTP23SF-4 Enhanced Skew-Free AV UTP cable or STP201 cable to link the transmitter and receiver. The DTP DVI 230 Tx/Rx does not work properly with these cables.

Control Communications

The RS-232 and IR communications are a passive pass-through only. The transmitter and receiver do not generate or respond to the RS-232 and IR communication signals.

Features

Transmits single link DVI signals over a single STP or UTP cable — Standard twisted pair cables provide an economical, easily installed cable solution.

Long distance transmission — Extends video, audio, and control signals up to 230 feet (70 m).

Supports Display Data Channel (DDC) transmission — The transmitter and receiver pair fully supports long distance transmission of the DDC signals.

Control communications pass-through — Bidirectional RS-232 and IR control signals can be transmitted alongside the DVI signal, so that the remote display can be controlled without the need for additional cabling.

Supports Consumer Electronics Control (CEC) signal transmission

1-inch high, quarter rack width, metal enclosures — With low profile enclosures, the transmitter and receiver can be discreetly installed in locations such as behind a plasma or LCD flat-panel display.

External 100 VAC to 240 VAC, 50-60 Hz, international power supply — One power supply is included with the transmitter.

Remote powering of transmitter or receiver — Only one power supply is normally necessary to power both devices.

Installation and Operation

This section describes the installation and the operation of the DTP DVI 230 Tx/Rx Extender, including:

- **Mounting the Units**
- **Connections**
- **Operation**

Mounting the Units

Mounting instructions can be found in **Mounting the Transmitter or Receiver** on page 10. Compatible optional hardware is listed on the Extron website (www.extron.com).

ATTENTION:

- Installation and service must be performed by authorized personnel only.
- Avoid ground potential differences between the transmitter and receiver installation sites, which can lead to **equipment damage** or a missing or unstable picture. If a potential difference cannot be avoided, remove the ground connection between the units and locally power both units (see **Disconnecting the Ground** on page 11). In this configuration, the DTP DVI 230 **cannot** extend analog audio and each unit requires a local power supply.

Connections

Transmitter Connections

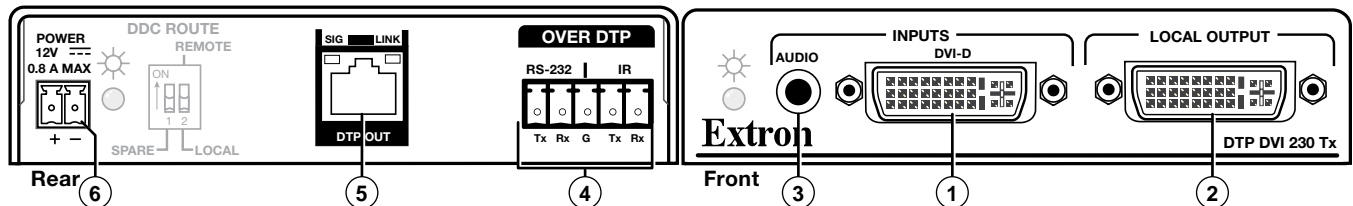


Figure 2. DTP DVI 230 Tx Connectors

- ① **DVI input connector** — Connect an DVI cable between this port and the DVI output port (or HDMI port, with an appropriate adapter) of the digital video source.

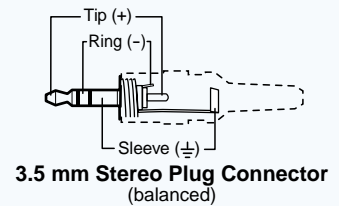
- ② **Local Output connector** — If desired, connect a DVI monitor for local monitoring of the input digital image.

NOTES:

- The local output is limited to a data rate of 4.95 Gbps (1.65 Gbps per color).
- In a system where the local output is not used, ensure that you power up the end display first before the video source. Route the DDC to the remote end (see the DDC Route DIP switch [see [item ③](#) on page 9]).

- ③ **Audio input connector** — If desired, plug an analog audio input into the transmitter via this stereo mini jack connector.

NOTE: The analog audio input on this connector is in addition to the digital audio that may be embedded in the DVI input. See the figure at right to identify the connector tip, ring, and sleeve when you are making connections for the transmitter from existing audio cables. A mono audio connector consists of the tip and sleeve. A stereo audio connector consists of the tip, ring, and sleeve.



- ④ **RS-232 and IR connector** — Connect a serial RS-232 signal, a modulated IR signal, or both to this 3.5 mm, 5-pole captive screw connector for bidirectional RS-232 and IR communication (see [RS-232 and IR connector wiring](#) on page 9 to wire the connector).
- ⑤ **DTP Output RJ-45 connector** — Connect one end of a TP cable to this RJ-45 female connector on the transmitter. Ensure the opposite end of this cable is connected to the receiver DTP Input RJ-45 connector (see [item ⑦](#) on the next page).

ATTENTION: Do not connect this device to a telecommunications or computer data network.

NOTE: See [TP cable termination and recommendations](#) on page 6 to properly wire the RJ-45 connectors and for detailed **NOTES**.

Signal LED — Indicates the unit is receiving a TMDS clock signal on the DVI input.

Link LED — Indicates a valid link is established between the units on the DTP input and output cable.

- ⑥ **Power input connector** — Plug the included external 12 VDC power supply into either this 2-pole connector **or** the power input connector on the receiver ([item ⑪](#) on page 6). See [Power supply wiring](#) on page 8 to wire the connector.

NOTES:

- One power supply is included with the transmitter and **normally** can power both units.
- If you have removed the ground jumpers (see [Disconnecting the Ground](#) on page 11) because of ground potential differences, one DTP DVI 230 unit **cannot** remotely power the other unit. Each unit **requires** a local power supply.

Receiver Connections

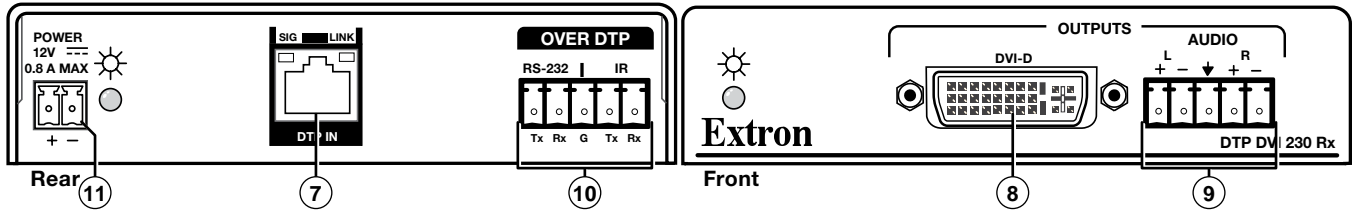


Figure 3. DTP DVI 230 Rx Connectors

- ⑦ **DTP Input RJ-45 connector** — Connect one end of the TP cable from the transmitter output connector to this RJ-45 female connector. Ensure the opposite end of this cable is connected to the transmitter DTP Out connector (see [item 5](#) on the previous page).

ATTENTION: Do not connect this device to a telecommunications or computer data network.

NOTE: See [TP cable termination and recommendations](#) on the next page to properly wire the RJ-45 connectors and for detailed **NOTES**.

Signal LED — Indicates the unit is receiving a valid signal on the DTP In connector.

Link LED — Indicates a valid link is established between the units on the DTP input and output cable.

- ⑧ **DVI output connector** — Connect a display with an DVI input port (or HDMI input port, with an appropriate adapter) to display the transmitted direct digital image.
- ⑨ **Audio output connector** — This 5-pole, 3.5 mm captive screw connector outputs the transmitted, unamplified, line level analog audio. Connect an audio device, such as an audio amplifier or powered speakers.

See figure 4 to properly wire a captive screw output connector. Use the supplied tie-wrap to strap the audio cable to the extended tail of the connector.

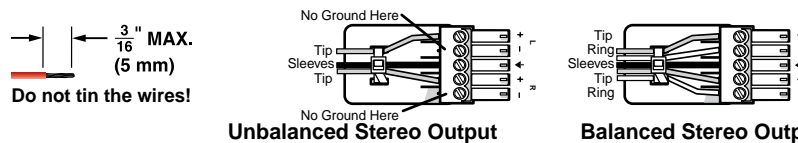


Figure 4. Captive Screw Connector Wiring for Stereo Audio Output

ATTENTION: For unbalanced audio, connect the sleeves to the ground contact. **Do not** connect the sleeves to the negative (-) contacts.

NOTES:

- If you have removed the ground jumpers (see [Disconnecting the Ground](#) on page 11) because of ground potential differences, the DTP DVI 230 **cannot** extend analog audio. **No** analog audio is output.
- The length of exposed wires is critical. The ideal length is 3/16 inch.
- If the stripped section of wire is longer than 3/16 inch, the exposed wires may touch, causing a short circuit.
- If the stripped section of wire is shorter than 3/16 inch, wires can be easily pulled out even if tightly fastened by the captive screws.
- Do not tin the power supply leads before installing them in the connector. Tinned wires are not as secure in the connector and could be pulled out.

- ⑩ **RS-232 and IR connector** — Connect a serial RS-232 signal, a modulated IR signal, or both to this 3.5 mm, 5-pole captive screw connector for bidirectional RS-232 and IR communication (see [RS-232 and IR connector wiring](#) on page 9 to wire the connector).
- ⑪ **Power input connector** — Plug the included external 12 VDC power supply into either this 2-pole connector **or** the power input connector on the transmitter (see [item ⑥](#) on the previous page) (see [Power supply wiring](#) on page 8 to wire the connector).

NOTES:

- One power supply is included with the transmitter and **normally** can power both units.
- If you have removed the ground jumpers (see [Disconnecting the Ground](#) on page 11) because of ground potential differences, one DTP DVI 230 unit **cannot** remotely power the other unit. Each unit **requires** a local power supply.

Connector and Cable Details

TP cable termination and recommendations

Figure 5 details the **TIA/EIA T 568B** wiring standard. Use this standard to terminate TP cables with RJ-45 connectors.

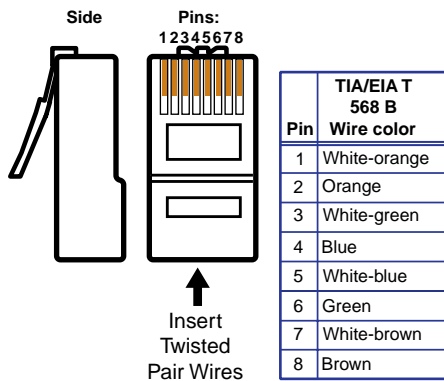


Figure 5. TP Cable Termination

NOTE: Do **not** use Extron UTP23SF-4 Enhanced Skew-Free AV UTP cable or STP201 cable to link the transmitter and receiver. The DTP DVI 230 Tx/Rx does not work properly with these cables.

Supported cables —

The DTP DVI 230 is compatible with CAT 5e, 6, 6a, and 7 shielded twisted pair (F/UTP, SF/UTP, and S/FTP) and unshielded twisted pair (U/UTP) cable.

Cable recommendations —

Extron recommends using the following practices to achieve full transmission distances up to 230 feet (70 m) and reduce transmission errors.

- Use the following Extron XTP DTP 24 SF/UTP cables and DTP 24 connectors for the best performance:
 - **XTP DTP 24/1000** Non-Plenum 1000' (305 m) spool 22-236-03
 - **XTP DTP 24P/1000** Plenum 1000' (305 m) spool 22-235-03
 - **XTP DTP 24 Plug** Package of 10 101-005-02
- If not using XTP DTP 24 cable, at a minimum, Extron recommends 24 AWG, solid conductor, STP cable with a minimum bandwidth of 400 MHz.
- Terminate cables with shielded connectors to the TIA/EIA T 568 B standard.
- Use no more than two pass-through points, which may include patch points, punch down connectors, couplers, and power injectors. If these pass-through points are required, use CAT 6 or 6a shielded couplers and punch down connectors.

NOTE: When using CAT5e and CAT6 cable in bundles or conduits, consider the following:

- Do not exceed 40% fill capacity in conduits.
- Do not comb the cable for the first 20 meters, where cables are straightened, aligned, and secured in tight bundles.
- Loosely place cables and limit the use of tie wraps or Velcro®.
- Separate twisted pair cables from AC power cables.

Power supply wiring

NOTES:

- One power supply is included with the transmitter and **normally** can power both units.
- If you have removed the ground jumpers (see [Disconnecting the Ground](#) on page 11) because of ground potential differences, one DTP DVI 230 unit **cannot** remotely power the other unit. Each unit **requires** a local power supply.

Figure 6 shows how to wire the connector. Use the supplied tie-wrap to strap the power cord to the extended tail of the connector.

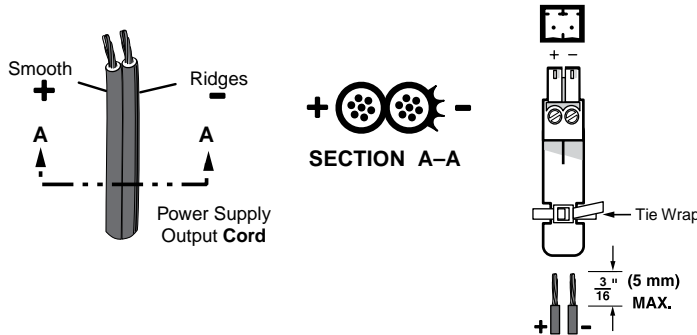


Figure 6. Power Connector Wiring

CAUTION: Electric shock hazard —

- The two power cord wires must be kept separate while the power supply is plugged in. Remove power before wiring.
- The length and preparation of exposed wires is important (see the second and third audio connector [NOTES](#) on page 5 for details).

ATTENTION:

- This product is intended to be supplied by a Listed Power Unit marked “Class 2” or “LPS,” rated 12 VDC, 1.0 A minimum. Always use a power supply supplied by or specified by Extron. Use of an unauthorized power supply voids all regulatory compliance certification and may cause damage to the supply and the end product.
- Unless otherwise stated, the AC/DC adapters are not suitable for use in air handling spaces or in wall cavities.
- The installation must always be in accordance with the applicable provisions of National Electrical Code ANSI/NFPA 70, article 75 and the Canadian Electrical Code part 1, section 16. The power supply shall not be permanently fixed to a building structure or similar structure.
- Power supply voltage polarity is critical. Incorrect voltage polarity can damage the power supply and the unit. The ridges on the side of the cord (see figure 6) identify the power cord negative lead.

To verify the polarity before connection, plug in the power supply with no load and check the output with a voltmeter.

RS-232 and IR connector wiring

Figure 7 shows how to wire the RS-232 connector.

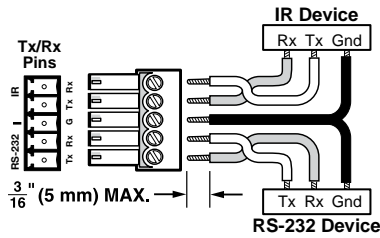


Figure 7. RS-232 Connector Wiring

NOTES:

- The IR Tx and Rx line pair and the RS-232 Tx and Rx line pair must each cross once between this connector and the source or destination.
- The length and preparation of exposed wires is important (see the second and third audio connector **NOTES** on page 5 for details).

Operation

Figure 8 shows the location of the power indicators on the front and rear panels of the transmitter and receiver.

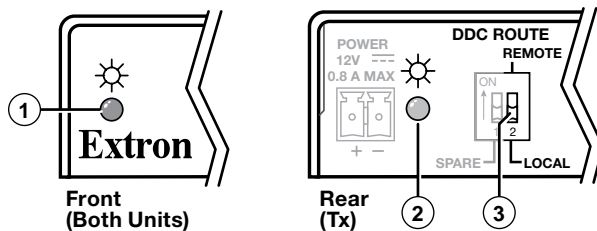


Figure 8. Power Indicators

① Power (and signal) LED (front panel) —

Amber — The unit is receiving power, either locally or remotely (on the DTP cable).

Green — The unit is receiving an active DVI input, either on the DVI input if a transmitter, or transmitted on the DTP cable if a receiver.

② Power LED (rear panel) —

Amber — The unit is receiving power remotely (on the DTP cable).

Green — The unit is receiving power locally.

③ DDC Route switch — This rear panel switch selects either the remote or local DVI display as the DDC reference (for EDID communications).

After the transmitter, the receiver, and their connected devices are powered up, the system is fully operational. If any problems are encountered, ensure all cables are routed and connected properly.

NOTE: Ensure that the video source and display selected for the DDC are properly connected to the transmitter and receiver pair, and that the transmitter, the receiver, and the display have power applied **before** power is applied to the video source. If the other devices are not turned on before the video source, the image may not appear.

Reference Information

This section provides procedures for mounting the DTP DVI 230 Tx/Rx transmitter and receiver and disconnecting the ground between them.

- [Mounting the Transmitter or Receiver](#)
- [Disconnecting the Ground](#)

Mounting the Transmitter or Receiver

ATTENTION:

- Installation and service must be performed by authorized personnel only.
- Avoid ground potential differences between the transmitter and receiver installation sites, which can lead to **equipment damage** or a missing or unstable picture. If a potential difference cannot be avoided, remove the ground connection between the units and locally power both units (see [Disconnecting the Ground](#) on the next page).

The 1-inch high, quarter rack width DTP DVI 230 transmitter or receiver can be placed on a table, mounted in a rack, or mounted under a desk or table. The receiver can also be mounted on a projector bracket.

Tabletop Use

Affix the included rubber feet to the bottom of the unit and place it in any convenient location.

Mounting kits

Mount the unit using any optional compatible mounting kit listed on the Extron website (www.extron.com), in accordance with the directions included with the kit. For rack mounting, see [UL Rack-Mounting Guidelines](#) on the next page.

UL Rack-Mounting Guidelines

The following Underwriters Laboratories (UL) requirements pertain to the installation of the unit into a rack.

- **Elevated operating ambient temperature** — If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consider installing the equipment in an environment compatible with the maximum ambient temperature (TMA = +122 °F, +50 °C) specified by Extron.
- **Reduced air flow** — Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised.
- **Mechanical loading** — Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.
- **Circuit overloading** — Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.
- **Reliable earthing (grounding)** — Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (such as use of power strips).

Disconnecting the Ground

If you cannot resolve a ground potential difference between the transmitter and receiver installation sites (as suggested by a missing or unstable picture), remove the ground connection between the units as follows:

NOTE: Once you have removed the ground jumpers, the DTP DVI 230 **cannot** extend analog audio and one unit **cannot** remotely power the other. **No** analog audio is output and each unit **requires** a local power supply.

1. Disconnect any cables and remove the transmitter and receiver from any rack or other installation option.
2. Remove and retain the screws securing the covers to the transmitter and receiver. Slide the covers forward slightly and lift them off both units (see figure 9).
 - **Transmitter** — Six screws, two on each side and two on top
 - **Receiver** — Eight screws, three on each side and two on top

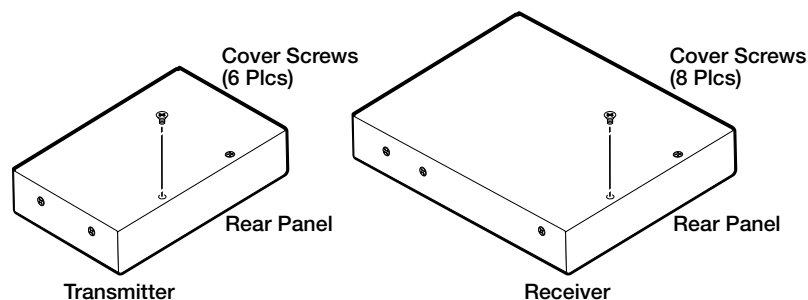


Figure 9. Opening the Transmitter and Receiver

3. Locate, **lift off**, and discard jumpers JMP2 and JMP3 from both units (see figure 10).

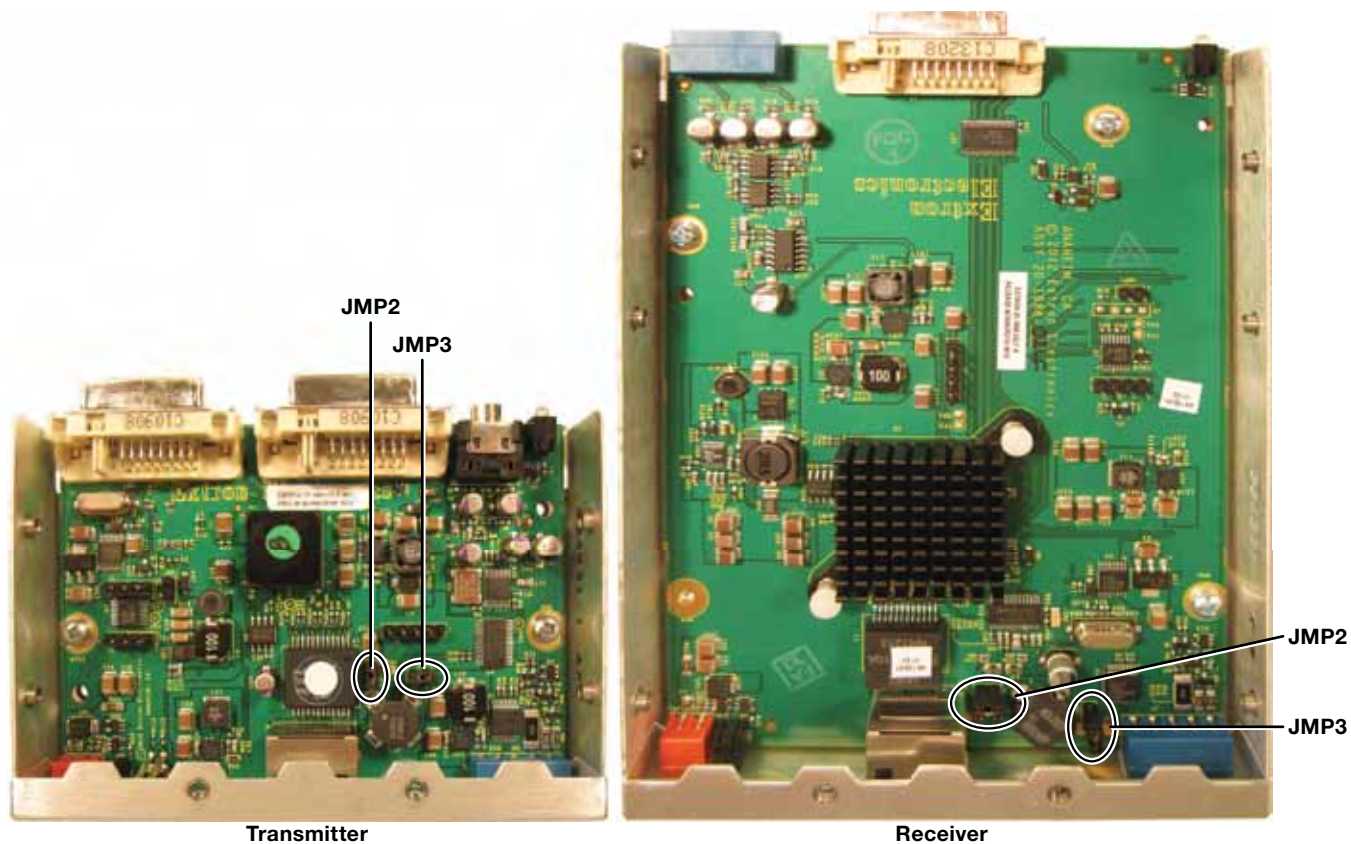


Figure 10. Jumper Locations

4. Reinstall the covers on both units, securing them in place with the screws removed in step 2.
5. Reinstall both units in their racks or other installation option (see [Mounting the Transmitter and Receiver](#) on page 10).
6. **If you are using shielded cable**, disconnect the cable shield from the connector at either end of the cable.
7. Obtain a second 12 V power supply (one supply is provided with the transmitter and normally powers both units), and locally power both units (see [Power supply wiring](#) on page 8).

Extron Warranty

Extron Electronics warrants this product against defects in materials and workmanship for a period of three years from the date of purchase. In the event of malfunction during the warranty period attributable directly to faulty workmanship and/or materials, Extron Electronics will, at its option, repair or replace said products or components, to whatever extent it shall deem necessary to restore said product to proper operating condition, provided that it is returned within the warranty period, with proof of purchase and description of malfunction to:

USA, Canada, South America, and Central America:

Extron Electronics
1230 South Lewis Street
Anaheim, CA 92805
U.S.A.

Japan:

Extron Electronics, Japan
Kyodo Building, 16 Ichibancho
Chiyoda-ku, Tokyo 102-0082
Japan

Europe and Africa:

Extron Europe
Hanzeboulevard 10
3825 PH Amersfoort
The Netherlands

China:

Extron China
686 Ronghua Road
Songjiang District
Shanghai 201611
China

Asia:

Extron Asia Pte Ltd
135 Joo Seng Road, #04-01
PM Industrial Bldg.
Singapore 368363
Singapore

Middle East:

Extron Middle East
Dubai Airport Free Zone
F12, PO Box 293666
United Arab Emirates, Dubai

This Limited Warranty does not apply if the fault has been caused by misuse, improper handling care, electrical or mechanical abuse, abnormal operating conditions, or if modifications were made to the product that were not authorized by Extron.

NOTE: If a product is defective, please call Extron and ask for an Application Engineer to receive an RA (Return Authorization) number. This will begin the repair process.

USA: 714.491.1500 or 800.633.9876

Europe: 31.33.453.4040

Asia: 65.6383.4400

Japan: 81.3.3511.7655

Units must be returned insured, with shipping charges prepaid. If not insured, you assume the risk of loss or damage during shipment. Returned units must include the serial number and a description of the problem, as well as the name of the person to contact in case there are any questions.

Extron Electronics makes no further warranties either expressed or implied with respect to the product and its quality, performance, merchantability, or fitness for any particular use. In no event will Extron Electronics be liable for direct, indirect, or consequential damages resulting from any defect in this product even if Extron Electronics has been advised of such damage.

Please note that laws vary from state to state and country to country, and that some provisions of this warranty may not apply to you.

Extron Headquarters +1.800.633.9876 (Inside USA/Canada Only) Extron USA - West Extron USA - East +1.714.491.1500 +1.919.850.1000 +1.714.491.1517 FAX +1.919.850.1001 FAX	Extron Europe +800.3987.6673 (Inside Europe Only) +31.33.453.4040 +31.33.453.4050 FAX	Extron Asia +65.6383.4400 +65.6383.4664 FAX	Extron Japan +81.3.3511.7655 +81.3.3511.7656 FAX	Extron China +86.21.3760.1568 +86.21.3760.1566 FAX	Extron Middle East +971.4.299.1800 +971.4.299.1880 FAX	Extron Korea +82.2.3444.1571 +82.2.3444.1575 FAX	Extron India 1800.3070.3777 (Inside India Only) +91.80.3055.3777 +91.80.3055.3737 FAX
--	--	--	---	---	---	---	--